## How to

# BUILD A RELIABLE TEAM

### SHARED VISION

Your key team members need to have and to feel a shared vision for where your business is headed – they need to be and feel engaged in the direction and purpose of the business.

# DISCUSS THEIR PROFESSIONAL DEVELOPMENT GOALS AND SUCCESSION

Have these discussions with your team at least once a year. Schedule them properly, be prepared, and separate them from performance reviews.

#### CLARITY

Each team member needs to be absolutely clear on their roles, responsibilities and accountabilities — what's expected, where they are adding value and where they can improve, focus and shine.

### WRITTEN PLANS

Your Business Plan needs to be clear and shared. You also need a Professional Development Plan for your key team members' development and growth, plus a Succession Plan for their future career track.

If you would like support to develop professional development or staff training plans for your team members, contact JPAbusiness on 02 6360 0360.

